



8 Kiernan Road, Macclesfield Vic 3782

PH: (03) 5968 8101

Fax: (03) 5968 9065

www.alphacanineprofessional.com.au

Wednesday 24th February 2010

Hello Martine,

I would just like to take the time to thank you for the excellent workshop you conducted for our 2009 part-time Professional Dog Trainer's Course in January this year.

As you know, dog training requires an extremely high level of communication skills between the trainer and the dog's owner. It is vitally important that when working with owners and their dogs that the trainer is able to recognise the best possible channels of communication in order to help them learn at a comfortable and steady rate. No owner and dog combination are the same and even within the one family there can be different handlers that require different teaching strategies to get the same consistent message through in a clear and friendly manner.

Your workshop gave our trainees a valuable insight into how different people process information whilst partaking in learning situations. The role-playing exercises combined with your discussion style of teaching created a friendly flow of ideas that were both useful and practical to all involved in your class. All participants on the day genuinely enjoyed the informative session you shared with them and are looking forward to expanding on the concepts covered in future workshops.

I can't thank you enough for the time and effort you put into making your workshop relevant to the overall goals set out for our course. We are very much looking forward to including more of your workshops on our future courses and will also look to setting up some extra sessions with our qualified trainers.

I'm sure Everyone in our organization can benefit greatly from the practical communication concepts that you teach.

Yours sincerely,

Greg Fontana
Director of Training